

GIBRALTAR SAVINGS BANK 10 YEAR FIXED TERM PENSIONER MONTHLY INCOME REGISTERED DEBENTURES Redeemable at Par on 1st March 2032 (Interest fixed at 5% per annum) Interest payable on the first day of every month Price of Issue 100 per cent

Gibraltar Savings Bank Debentures are issued under the Gibraltar Savings Bank Act. The repayment of moneys deposited in the Gibraltar Savings Bank (GSB) and any interest earned is guaranteed by HM Government of Gibraltar under the Gibraltar Savings Bank Act.

The prospectus outlines the terms and conditions of this Debenture Issue. Please read these carefully and keep for reference (the prospectus is also available on the Government of Gibraltar website www.gibraltar.gov.gi)

TERMS AND CONDITIONS

Eligibility

Resident pensioners aged 60 years or over or who have retired and are in receipt of a pension or received a lump sum payment in lieu of a pension on retirement.

Term

The period from the date of investment until the maturity date of the debenture, which is 1st March 2032.

Applications

Debenture applications will remain open for as long as the Director, GSB may determine. Application forms, together with the terms and conditions of the debentures, may be obtained from the Gibraltar Savings Bank, 206-210 Main Street and the Government of Gibraltar website www.gibraltar.gov.gi.

Investments must be in sums of £100 or multiples thereof.

Completed applications must be submitted to the GSB, together with payment for the full amount specified in the application. Payments may be made by cheque (payable to the Gibraltar Savings Bank); Notice of withdrawal from ordinary deposit accounts; debit card (subject to cap); bank transfer (where the application has already been approved by the GSB); Switch (Sale/Purchase) from other debenture issues.

We are required to verify the identity and address of our clients in order to accept an application. Applicants must provide personal identification and documentary evidence of address and proof of the source of funds to be deposited in the GSB.

In all cases, an application to purchase debentures is subject to acceptance by the Director, Gibraltar Savings Bank. If your application is not accepted, we will cancel it and make a refund for any amount paid; no interest will be earned or paid.

Joint investments

A debenture that is purchased jointly by more than one individual will be the joint property of all joint debenture-holders. In the event of death, ownership will pass to the surviving debenture-holder(s).

Acknowledgement of receipt, acceptance of the application and statement of investments

Applications to purchase debentures must be made by completing the relevant application form. On receipt of the application (with the corresponding documentary evidence) and payment, the GSB will issue a receipt immediately for the amount paid.

We accept no responsibility for applications which are mailed to us and are lost in the post or affected by postal delays, and proof of postage will not be accepted as proof of delivery.

A notification confirming the investment will be sent to the correspondence address provided on the application form once the application has been accepted (approved) by the Director; this will be in the form of a 'transaction statement.'

Statements will be sent annually to debenture-holders showing details of their investments. Statements will also be provided on request.

Communication with you

You can tell us how you would like us to communicate with you. The approved methods of communication are email and post. In certain circumstances we may need to contact you by telephone. Details of holdings cannot be given over the telephone.

Interest

The Debenture provides a regular income. The monthly interest is payable on the first working day of every month. Interest is paid to your chosen bank, building society account or ordinary deposit account in the GSB.

The interest payable on these debentures during the 10 year period will be 5% per annum. Interest is paid to the holder's bank account by electronic bank transfer (BACS) or transferred to an ordinary deposit account in the GSB in the name of the debenture-holder, depending on the instructions given.

The interest on the debenture is exempt from income tax and will run from the actual day on which payment is received.

No interest will be earned on moneys held by the GSB after the maturity date of the debenture, where instructions to cash in or re-invest the proceeds of the maturing debentures have not been given by the debenture-holder.

Withdrawing money and maturity of the debenture

Debenture holders have the right to withdraw up to 25% of their initial capital before the maturity date, upon giving one month's notice and without any interest penalty, as follows:

during the first 2 years – a maximum of 5% of their initial capital;

after 2 years and up to 4 years – a maximum of 10% of their initial capital;

after 4 years and up to 6 years - a maximum of 15% of their initial capital;

after 6 years and up to 8 years - a maximum of 20% of their initial capital; and

after 8 years and up to maturity - a maximum of 25% of their initial capital.

No further withdrawals will be permitted until the maturity date of the debenture (i.e 1st March 2032) unless approved exceptionally by the Financial Secretary and may be subject to a penalty by way of reduced interest up to the full term that the debentures have been held, except where a debenture-holder passes away, in which case, the beneficiaries may redeem (cash in) the debentures.

At the end of the term you can cash in your investment with no penalty or re-invest in another debenture issue. We will contact you about six weeks before the maturity date to explain the options available to you at that time. It is your responsibility to ensure that we always have up to date contact details.

Transferability of debentures

Debenture-holders may apply to transfer these debentures to another individual(s) who meet the eligibility criteria. Transfers may be subject to an administrative charge.

Switching between debenture issues

No switching to other debentures will be permitted before maturity, other than in the case where a debenture-holder passes away and the beneficiaries do not meet the eligibility criteria of the debenture.

Payment of moneys held in debentures on the death of the debenture-holder

A debenture-holder may nominate any person aged eighteen years or over to receive any moneys held in the Gibraltar Savings Bank in his name at his decease. Every nomination shall be made on the prescribed Nomination Form and shall be subject to the terms and conditions printed on the Nomination Form.

Where no nomination has been made by the debenture-holder, any moneys in the name of the debenture-holder at his decease shall be paid by the Director, Gibraltar Savings Bank to the executor or administrator of the estate of the deceased on production of the probate of the will or letters of administration.

Data Protection - how we process your information

We may use your personal data to manage your debenture accounts; carry out our regulatory obligations; prevent and detect crimes; keep you up to date with your debenture information. We treat all the information we hold as private and confidential. Our GSB Privacy Notice is available on the Government of Gibraltar website <u>www.gibraltar.gov.gi</u>. You may also request a copy from our offices at 206-210 Main Street.

Notifying us of changes to personal data

It is your responsibility to make sure that we have up to date bank and contact details so that we may communicate safely with you.

Complaints

You can make a complaint in writing to the Treasury Department at 206/210 Main Street or email us at <u>gsb@treasury.gov.gi</u>. A leaflet with details of our complaints procedure is available on request. If your complaint is not resolved satisfactorily, you may refer the matter to the Office of the Ombudsman, 10 Governor's Lane or at <u>info@ombudsman.gi</u>.

Director, Gibraltar Savings Bank 206/210 Main Street 1st March 2022